CiminoCare dramatically speeds up move-ins with August Health

How digital move-ins save CiminoCare up to 80 hours per month

80 hours

Total time savings per month across CiminoCare communities.

100%

CiminoCare move-ins are now done 100% digitally.

3 clicks

Number of clicks now required for e-signing family paperwork.

Challenges

Paper move-in packets

CiminoCare was beset by complex move-in processes. CiminoCare's staff relied on paper move-in documentation, forcing talented team members to spend hours photocopying and signing documents.

The extensive move-in packets resulted in piles of paperwork and even errors, as administrators dealt with missed signatures and lost documents.

⊘ Time-intensive signing processes

Residents' families were overwhelmed by the paper movein packets and often required several days to complete them. Signing meetings could take hours, and both administrators and families grew frustrated having to write the same information across multiple forms.

Family inconvenience

Local families had to travel to the community to fill out paperwork in person. If families lived farther away, documents had to be mailed back and forth, or families had to complete and scan an 100-page packet.

All of these challenges resulted in delayed move-ins, ultimately affecting community occupancy rates and CiminoCare's bottom line.

Solution

Digitized move-in experiences

By partnering with August Health, CiminoCare now offers a completely digitized move-in experience. The switch has radically sped up move-ins. Across nine communities, staff now save up to a combined 80 hours per month on move-ins — valuable time that can instead be spent caring for residents.

With fully-digitized move-in packets, documents cannot be lost, and required signatures cannot be missed.

No more redundant data entry

Time is no longer wasted on redundant data entry – information never has to be entered twice. Resident data automatically flows from move-in packets to the rest of the August Health resident care platform, removing the need to transcribe resident information into Face Sheets or Care Plans.

Strong first impressions with families

Modernized move-in experiences allow CiminoCare communities to make a strong impression with families, who can now e-sign move-in packets in just a few clicks.

Move-ins with August Health are faster, easier, and overwhelmingly better for CiminoCare's business, their communities and administrators, and the families they serve.

*92% of users say move-ins are faster with August Health!"

Request a demo today!